



Terms and Conditions for Retailers

TERMS AND CONDITIONS

1. Wholesale

Our business is strictly wholesale. New customers are requested to give two satisfactory trade references and a bank reference.

2. Prices

All prices are exclusive of VAT. We reserve the right to change prices if necessary. Plants will be invoiced at prices at the time of despatch or collection. All Stock ordered through the market place must be ordered in full shelves and orders made up to full trolleys.

3. Payment

Payment is due 30 days from date of invoice, Cheques should be made payable to Bransford Garden Plants Limited. Interest at a rate of 2.5% per month or part thereof will be charged on all unpaid accounts 60 days from invoice date. This does not constitute an offer of extended credit.

4. Legal Title

All goods, whether delivered or collected, remain the property of Bransford Garden Plants Company Ltd until paid for in full. However, all liability for the goods shall pass to the customer on receipt of delivery.

5. Guarantee

We guarantee no hidden costs and will credit or replace any plants that are not satisfactory. Please examine goods carefully upon receipt. In the event of damage in transit or any plant not being satisfactory, we will honour our guarantee, provided that we are notified in writing within 5 days. All other claims, including consequential loss, are excluded. We cannot be held responsible for losses beyond our control.

6. Stock

All plants are offered subject to crop failure and to being unsold on receipt of order.

7. Label Liability

It is the customer's responsibility to check the accuracy of labels on receipt of delivery. Errors must be notified within 7 days, and British Plant fairs liability will be limited to the replacement of labels within 3 days. Although we ensure that coloured labels are provided with the plants indicated, we cannot guarantee availability on all deliveries.

8. Business Hours

Monday to Friday 8.00 am to 5.00 pm.

9. Delivery

Prices displayed are for FREE DELIVERY to the UK mainland to one site, provided the order makes up two full Danish trolleys. We will endeavour to make all deliveries on padlocked Danish trolleys. Trolleys must be exchanged on a one-for-one basis at the time of delivery: Trolleys not returned at that time may be charged for at their replacement value and then credited upon their subsequent return. Smaller deliveries will incur a delivery charge. *Orders placed in the Market-place will be delivered during the week following the fair. If due to unforeseen circumstances the delivery cannot be made that week you will be notified by phone.* Non-mainland deliveries will incur additional freight charges by agreement.

10. General

The placing of an order constitutes acceptance of these business terms. These terms supersede any previously offered. E. & O. E.

11. We reserve the right to make alterations to these terms and conditions without prior notice.